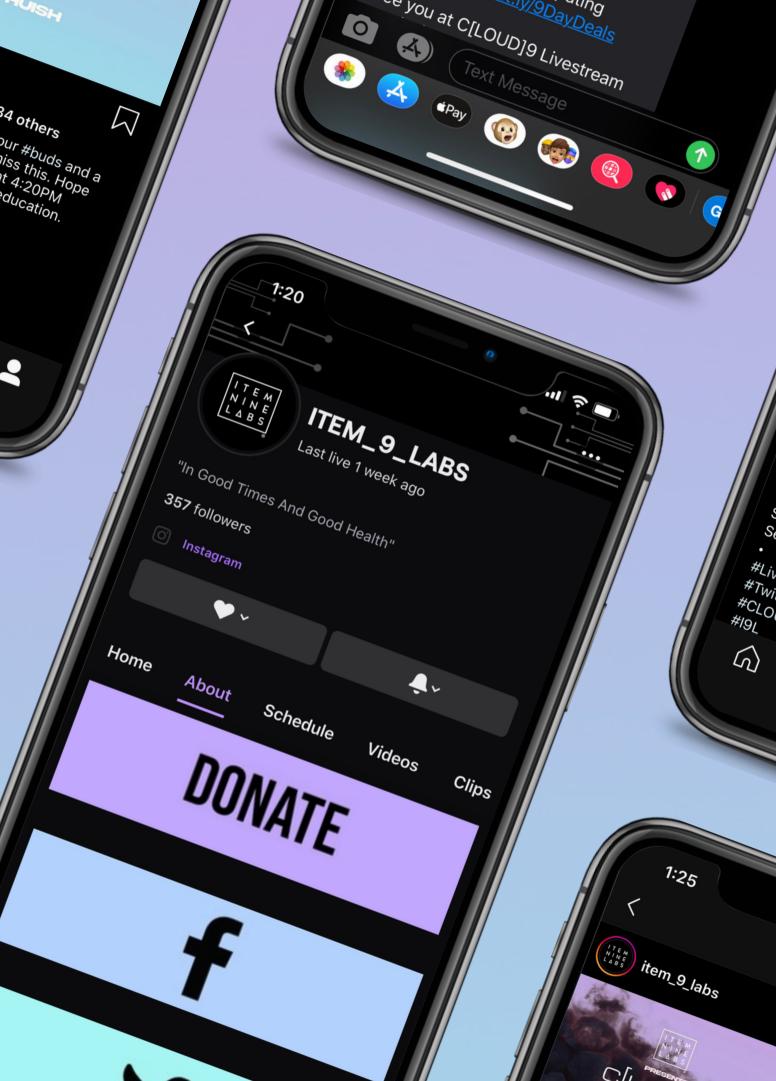


9/9 livestream recap



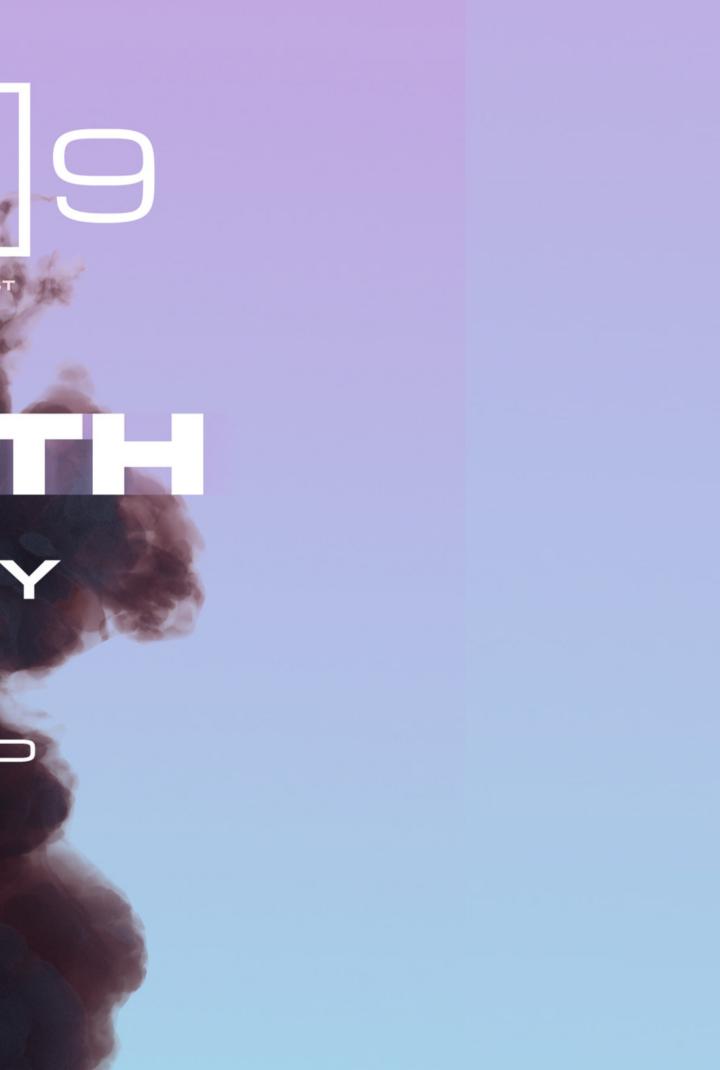
I T E M 9 L A B S PRESENTS

SEPTEMBER 9TH, 2020 . 4:20PM TO 9PM MST twitch.tv/item_9_labs

TRILLWAX



& special guest artists



VIEWER BREAKDOWN TWITCH.TV/ITEM_9_LABS

1,851 live viewers from 15 different countries:

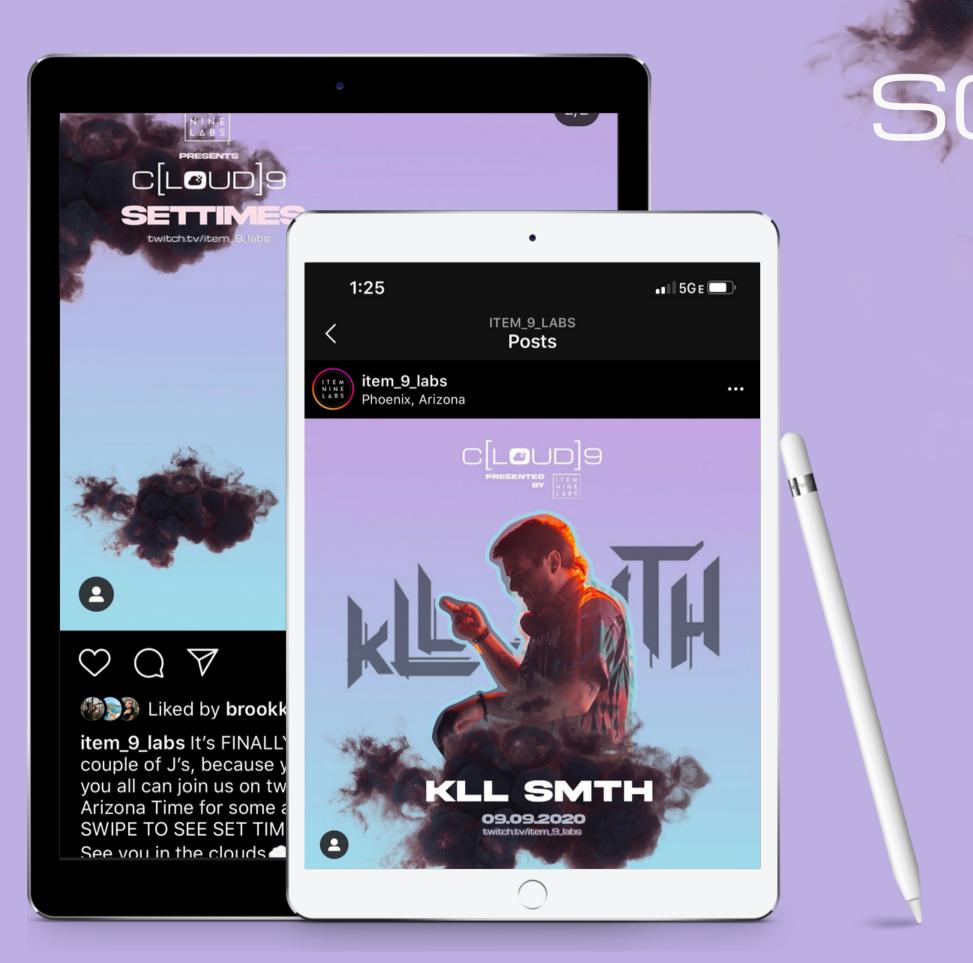
US, Canada, Mexico, France, India, Australia, Brazil, Estonia, UK, Singapore, Peru, Argentina, Chile, Colombia, Germany

8 performances, 4 educational videos, 4 commercials streamed for 5 hours and 23 minutes

123 new Twitch followers - 75.8% of followers have our notifications on.

9 out of the 3 view

9 out of the 166 notifications sent resulted in a

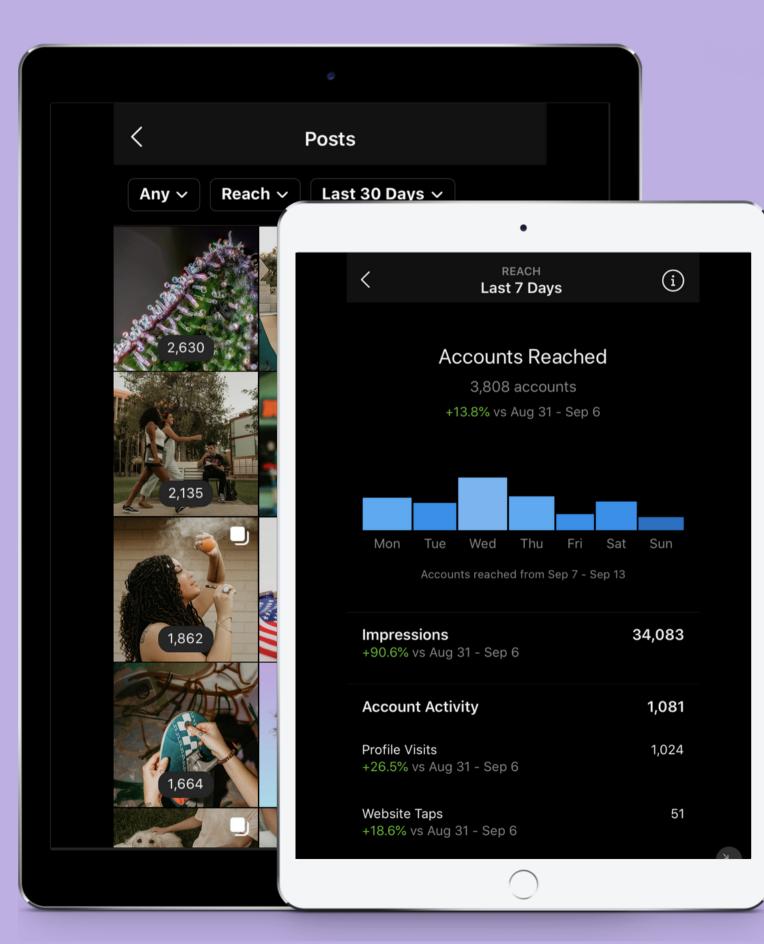


SOCIAL MEDIA IMPACT

Lineup announcement tweet earned 1,364 impressions -making it our top tweet

Twitter mentions increased 89.5% from the previous month

Facebook event 191 responses



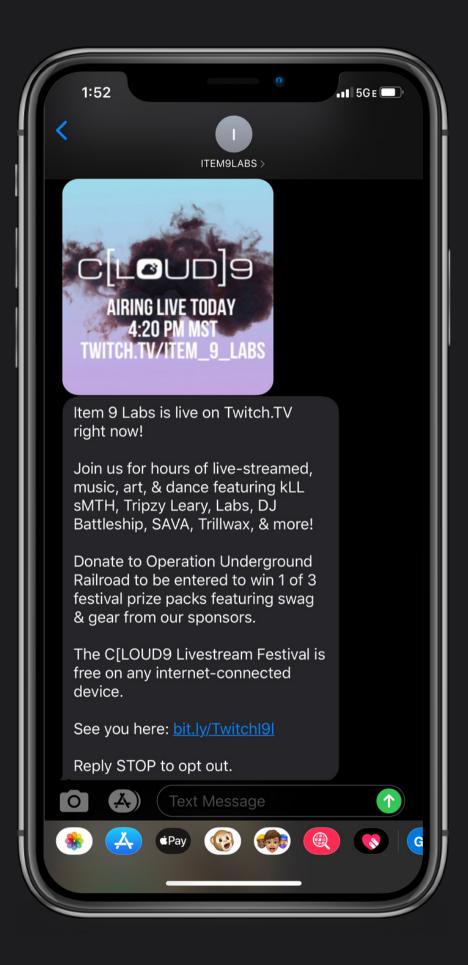
On 9 Day we gained a total of 50 followers via Instagram, 24 new followers via Twitter, and 74 new page likes via Facebook.

SOCIAL MEDIA GAINS

Leading up to 9 Day, our most interacted posts were related to the stream and the giveaways.

Had record impression numbers in one week totaling at: 34,083 impressions / 90.6% increase

How did we get the word out?



EMAIL + TEXT BLASTS

8/31 Artist Relief Fund (email)
2,312 successful deliveries 29.4% open rate, 5.7 click rate
9/8 Allotment Filler (email)
2,366 successful deliveries 31.5% open rate, 4.6 click rate
9/8 Nine Day Fresh Drop (text)
9/9 Newsletter (email)
18.7% open rate, 48 click throughs
9/9 Nine Day deals (text)
9/9 Allotment Filler (text)
9/9 C[loud]9 (text)

LINK PERFORMANCE

Twitch profile: 62 clicks OUR fundraiser link: 34 clicks 9 Day event page: 72 clicks Electric Hawk Article: 18 clicks

VVHAT WE LEARNED

While integrating a charity for 9 day was necessary – it is not necessary for the success of the stream.

Screen capture noteworthy moments

We had an agreement with the headliner to take the stream down after the event due to him playing unreleased music. Our views would have increased if left up.

BLITZTEAM



On top of the rad deals going on during 9 Day, the Blitz Team hit up 23 accounts to surprise and delight 200 lucky patients.

What did they surprise these lucky patients with? Parking tickets! But these were a very special kind of parking ticket. These were the kind you get for parking correctly, having a fresh paint job, or even shiney tires. And with this ticket you were rewarded an Item 9 Labs broad spectrum cartridge!

The reaction from the patients were priceless! A little surprise goes a long way. This was a memorable experience that Item 9 was able to give these patients, and in return we now have a customer for life!

PARTICPATING DISPENSARIES

Curaleaf locations (8 LOCATIONS) Emerald Hana Green Valley Herbal Wellness Center (Deer Valley) Jar at Metro Jars at New River Nirvana locations (4 LOCATIONS) Territory Chandler Territory Gilbert Territory Mesa The Mint Mesa The Mint Tempe The Phoenix Trubliss

BOGO all Item 9 Labs products (excluding flower)

First 9 patients at each participating dispensary receive free Apollo pod + battery

- Runners up will receive Apollo pod with battery, Broad Spectrum cartridge with battery, & gram concentrate – one winner per dispensary.

2.5 ounces worth of Item 9 Labs product credits with a personal concierge shopping spree – one winner total.

- Grand Prize is a 70-gram allotment killer, consisting of



9 Day Deals:

5 for \$99 Broad Spectrum cartridges

- Every Item 9 Labs product purchased is an entry to win one of two prize packages.



2019 depletions 2 weeks prior to 9 day: \$265,906.93 2020 depletions 2 weeks prior to 9 day: \$532,245.49 YOY, INLB's has realized +100.2% year over year in the same timeframe

On average, there was a \$8k increase in revenues per dispensary due to 9 day

Overall, resulting in an average +55% increase to their top dollar on, typically, the slowest day of the week.

HOWSALES WEREAFFECTED

5,747 total units sold = \$185,689 in revenue ON A WEDNESDAY